



HISTORIC BEGINNINGS • 1847

130 North Main • Farmington, UT 84025 • T: (801) 451-2383 • www.farmingont.utah.gov

The City of Farmington, Utah

Report of Results

2006



National Research Center, Inc.

3005 30th St. • Boulder, CO 80301 • T: (303) 444-7863 • F: (303) 444-1145 • www.n-r-c.com

TABLE OF CONTENTS

Survey Background.....	1
About The National Citizen Survey™	1
Understanding the Results	2
Survey Administration.....	2
Survey Validity.....	2
Use of the “Excellent, Good, Fair, Poor” Response Scale	4
“Don’t Know” Responses	4
Putting Evaluations Onto a 100-Point Scale	5
Community Life.....	6
Quality of Life.....	6
Ratings of Community Characteristics in Farmington.....	8
Perceptions of Safety.....	14
Community Participation	16
Local Government	18
Public Trust	18
Service Provided by Farmington	20
The City of Farmington Employees	28
Additional Questions	30
Appendix A: Frequency of Responses to All Survey Questions.....	32
Appendix B: Survey Methodology.....	44
Sampling.....	44
Survey Administration.....	44
Response Rate and Confidence Intervals	44
Weighting and Analyzing the Data.....	45
Appendix C: Survey Materials	47

SURVEY BACKGROUND

About The National Citizen Survey™

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA).

The survey and its administration are standardized to assure high quality survey methods and comparable results across The National Citizen Survey™ jurisdictions. Participating households are selected at random and the household member who responds is selected without bias. Multiple mailings give each household more than one chance to participate with self-addressed and postage paid envelopes. Results are statistically re-weighted to reflect the proper demographic composition of the entire community.

The National Citizen Survey™ customized for this jurisdiction was developed in close cooperation with local jurisdiction staff. The City of Farmington staff selected items from a menu of questions about services and community problems; they defined the jurisdiction boundaries NRC used for sampling; and they provided the appropriate letterhead and signatures for mailings. City of Farmington staff also determined local interest in a variety of add-on options to The National Citizen Survey™ Basic Service.

UNDERSTANDING THE RESULTS

Survey Administration

Following the mailing of a pre-survey notification postcard to a random sample of 1,200 households, surveys were mailed to the same residences approximately one week later. A reminder letter and a new survey were sent to the same households after two weeks. Of the mailed postcards, 24 were undeliverable due to vacant or “not found” addresses. Completed surveys were received from 605 residents, for a response rate of 51%. Typically, the response rates obtained on citizen surveys range from 25% to 40%.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” (or margin of error). The 95 percent confidence level for this survey of 1,200 residents is generally no greater than plus or minus 5 percentage points around any given percent reported for the entire sample.

The results were weighted to reflect the demographic profile of all residents in the City of Farmington. (For more information on the survey methodology, see Appendix B. A copy of the survey materials can be found in Appendix C.)

Survey Validity

The question of survey validity has two parts: 1) how can we be confident that the results from our sample are representative of the results we would have gotten had we administered the survey to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, we use the best survey research practices for the resources spent to assure that the results from the sample reflect the opinions of residents in the entire jurisdiction. These practices include:

1. Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent.
2. Selecting households at random within the jurisdiction.
3. Over-sampling attached units to improve response from hard-to-reach, lower income, or younger apartment dwellers.

4. Selecting the respondent within the household using an unbiased sampling procedure¹.
5. Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
6. Soliciting response on jurisdiction letterhead signed by the highest ranking elected official or staff member.
7. Providing a self-addressed, postage-paid return envelope.
8. Offering the survey in Spanish when appropriate and requested by City officials.
9. Using the most recent available information about the characteristics of jurisdiction residents to re-weight the data to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g. reporting tolerant behaviors toward "oppressed groups," likelihood of voting a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), her confidence that she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g. driving habits), reported intentions to behave with observed future behavior (e.g. voting choices) or reported opinions about current community quality with objective characteristics of the community (e.g. feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g. family abuse or other

¹ The birthday method requests that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.

illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality tend to be ambiguous, some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of fire fighters, breadth of services and training provided). Whether some research confirms or disconfirms that relationship between what residents think about a community and what can be seen "objectively" in a community, we have argued that resident opinion is a perspective that cannot be ignored by government administrators. Elsewhere we have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Use of the "Excellent, Good, Fair, Poor" Response Scale

The scale on which respondents are asked to record their opinions about service and community quality is "excellent," "good," "fair" or "poor" (EGFP). This scale has important advantages over other scale possibilities (very good to very bad; very satisfied to very dissatisfied; strongly agree to strongly disagree, as examples). EGFP is used by the plurality of jurisdictions conducting citizen surveys across the U.S. The advantage of familiarity is one we did not want to dismiss because elected officials, staff and residents already are acquainted with opinion surveys measured this way. EGFP also has the advantage of offering three positive options, rather than only two, over which a resident can offer an opinion. While symmetrical scales often are the right choice in other measurement tasks, we have found that ratings of almost every local government service in almost every jurisdiction tend, on average, to be positive (that is, above the scale midpoint). Therefore, to permit finer distinctions among positively rated services, EGFP offers three options across which to spread those ratings. EGFP is more neutral because it requires no positive statement of service quality to judge (as agree-disagree scales require) and, finally, EGFP intends to measure absolute quality of service delivery or community quality (unlike satisfaction scales which ignore residents' perceptions of quality in favor of their report on the acceptability of the level of service offered).

"Don't Know" Responses

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses

presented in the body of the report. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

For two of the items related to crime victimization and crime reporting, “don’t know” responses were not removed. These questions were not evaluative; rather, respondents were asked if they or any member of their household had been a victim of a crime within the last year. If they were, they were then asked whether the crime had been reported to police.

Putting Evaluations Onto a 100-Point Scale

Although responses to many of the evaluative questions were made on a 4 point scale with 4 representing the best rating and 1 the worst, many of the results in this summary are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. If everyone reported “excellent,” then the result would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor” rating, the result would be 0 on the 100-point scale. If the average rating for quality of life was “good,” then the result would be 67 on a 100-point scale; “fair” would be 33 on the 100-point scale. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus 5 points based on all respondents.

COMMUNITY LIFE

The National Citizen Survey™ contained many questions related to the life of residents in the community. Survey participants were asked to rate their overall quality of life, as well as other aspects of quality of life in Farmington. They also evaluated characteristics of the community, and gave their perceptions of safety in the City of Farmington. The questionnaire assessed use of the amenities of the community and involvement by respondents in the civic and economic life of Farmington.

Quality of Life

When asked to rate the overall quality of life in Farmington, 51% of respondents thought it was “excellent.” Zero percent rated overall quality of life as “poor.” All of the responses of residents who had an opinion about the overall quality of life in Farmington are shown in Figure 1 below. Other ratings can be seen in the figures on the following page.

Figure 1: Overall Quality of Life in Farmington

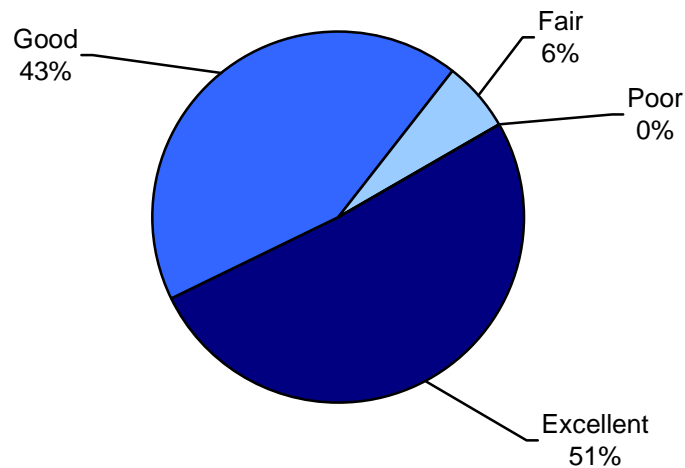
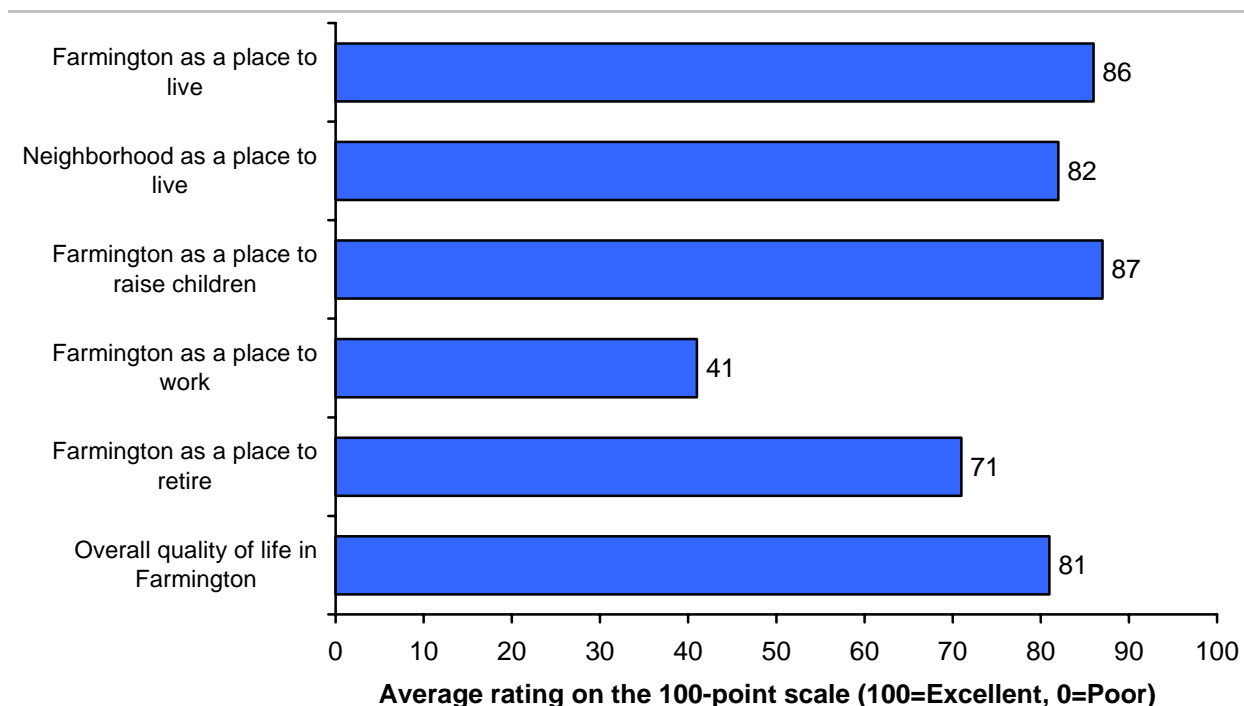


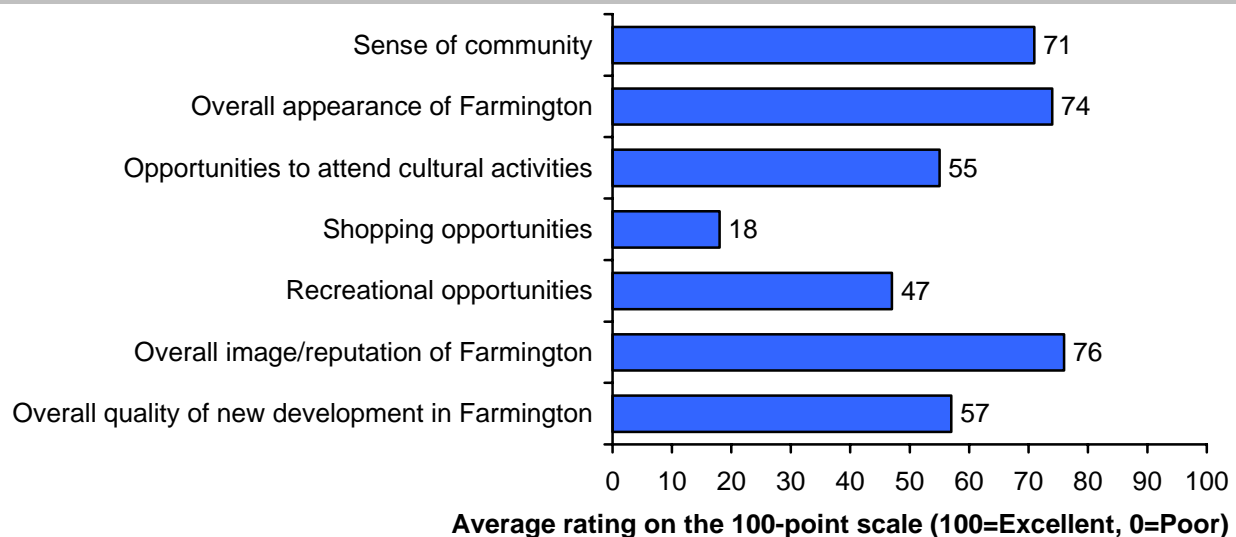
Figure 2: Quality of Life Ratings

Quality of Life Ratings

	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
How do you rate Farmington as a place to live?	61%	35%	4%	0%	100%	86
How do you rate your neighborhood as a place to live?	55%	37%	7%	1%	100%	82
How do you rate Farmington as a place to raise children?	64%	32%	4%	0%	100%	87
How do you rate Farmington as a place to work?	16%	23%	31%	31%	100%	41
How do you rate Farmington as a place to retire?	40%	37%	18%	5%	100%	71
How do you rate the overall quality of life in Farmington?	51%	43%	6%	0%	100%	81
Note: "don't know" responses have been removed.						

Ratings of Community Characteristics in Farmington

The highest rated characteristics of Farmington were overall image/reputation of Farmington, overall appearance of Farmington, and sense of community. When asked about potential problems in Farmington, the three concerns rated by the highest proportion of respondents as a “major problem” were lack of commercial growth, too much growth, and taxes. The rate of population growth in Farmington was viewed as “too fast” by 65% of respondents, while 3% thought it was “too slow.”

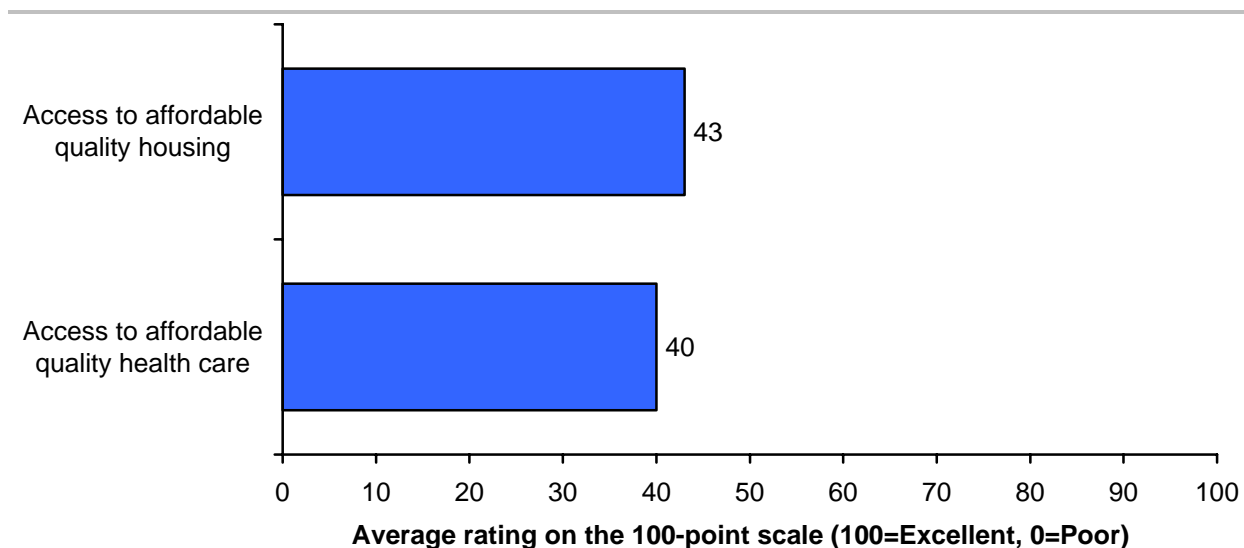
Figure 3: Characteristics of the Community: General and Opportunities



Characteristics of the Community: General and Opportunities

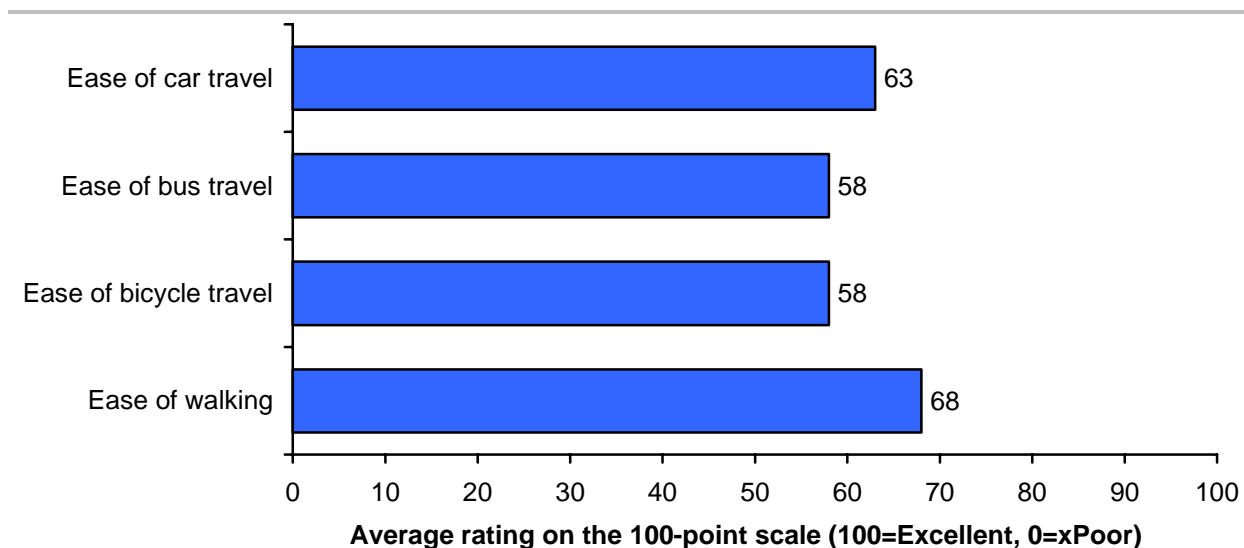
Please rate each of the following characteristics as they relate to Farmington as a whole:						Average rating on a 100-point scale (100=Excellent, 0=Poor)
	Excellent	Good	Fair	Poor	Total	
Sense of community	31%	53%	13%	3%	100%	71
Overall appearance of Farmington	34%	54%	11%	1%	100%	74
Opportunities to attend cultural activities	17%	41%	31%	11%	100%	55
Shopping opportunities	3%	8%	29%	60%	100%	18
Recreational opportunities	9%	38%	41%	13%	100%	47
Overall image/reputation of Farmington	38%	53%	8%	1%	100%	76
Overall quality of new development in Farmington	14%	52%	24%	10%	100%	57

Note: "don't know" responses have been removed.

Figure 4: Characteristics of the Community: Access

Characteristics of the Community: Access

Please rate each of the following characteristics as they relate to Farmington as a whole:						Average rating on a 100-point scale (100=Excellent, 0=Poor)
	Excellent	Good	Fair	Poor	Total	
Access to affordable quality housing	6%	36%	40%	18%	100%	43
Access to affordable quality health care	9%	29%	37%	26%	100%	40

Note: "don't know" responses have been removed.

Figure 5: Characteristics of the Community: Mobility

Characteristics of the Community: Mobility

Please rate each of the following characteristics as they relate to Farmington as a whole:	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
Ease of car travel in Farmington	21%	52%	22%	5%	100%	63
Ease of bus travel in Farmington	20%	44%	28%	8%	100%	58
Ease of bicycle travel in Farmington	18%	48%	25%	9%	100%	58
Ease of walking in Farmington	30%	49%	16%	5%	100%	68

Note: "don't know" responses have been removed.

Figure 6: Ratings of Potential Problems in Farmington

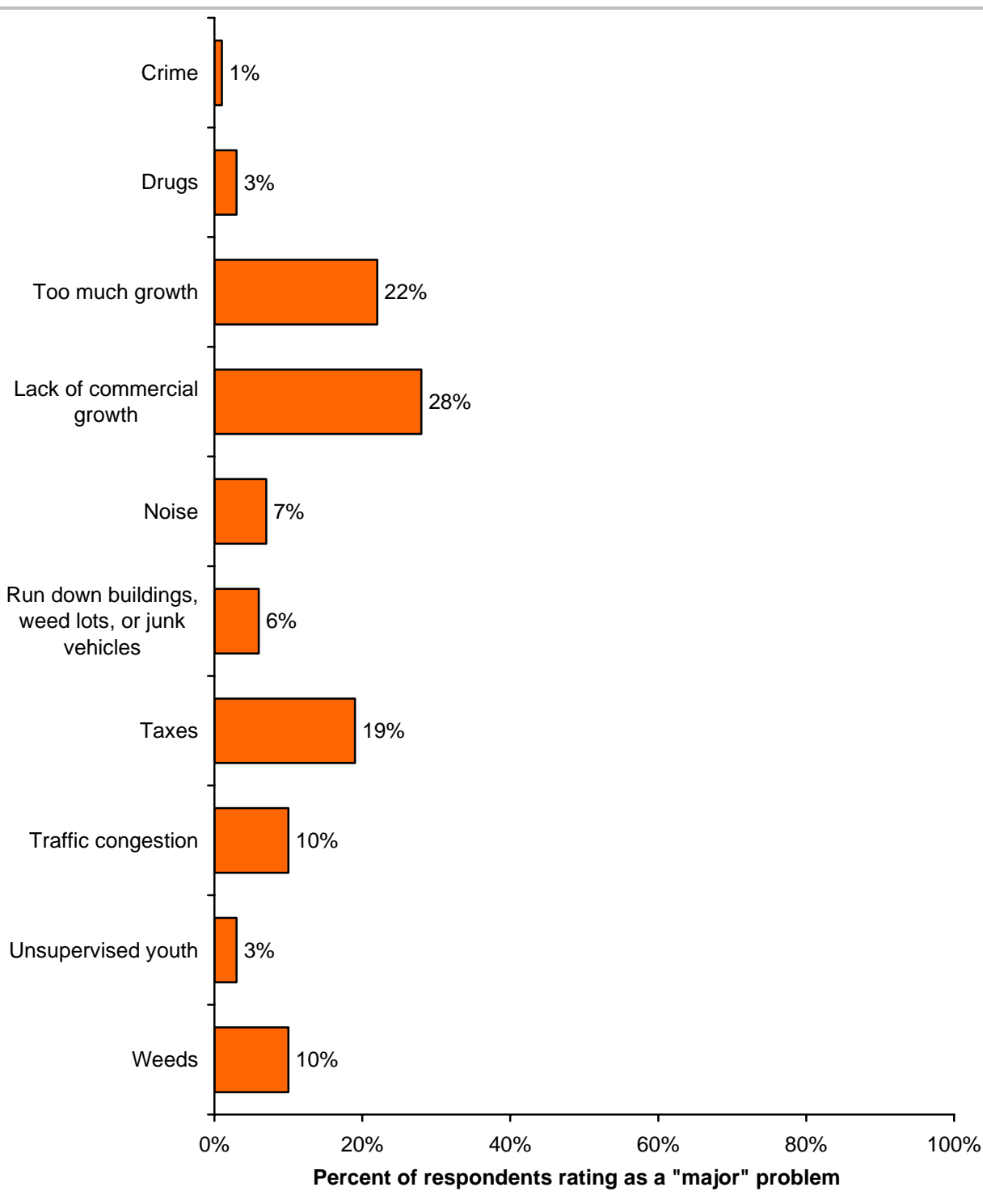
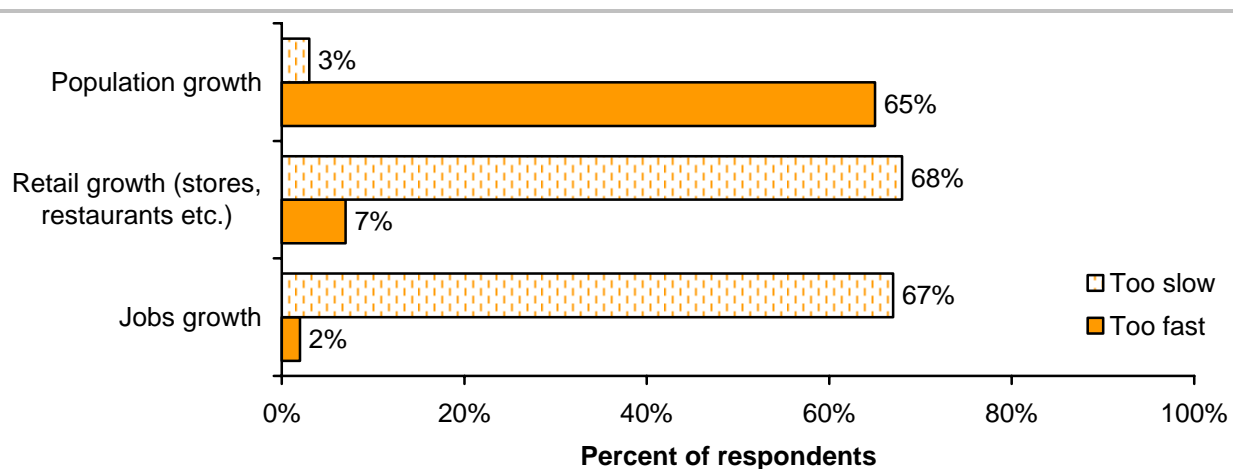


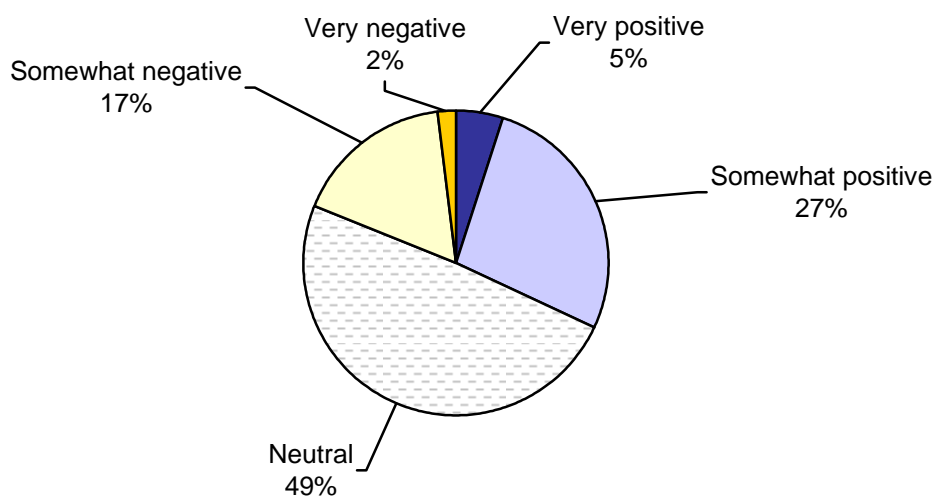
Figure 7: Ratings of Rates of Growth in Farmington



Thirty-two percent of Farmington residents expected that the coming six months would have a somewhat or very positive impact on their family, while 19% felt that the economic future would be somewhat or very negative.

Figure 8: Perceptions of Economy

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be...



Perceptions of Safety

When evaluating safety in the community, 89% of respondents felt “somewhat” or “very safe” from violent crimes in Farmington. In their neighborhood after dark, 89% of survey participants felt “somewhat” or “very safe.”

As assessed by the survey, 8% of households reported that at least one member had been the victim of one or more crimes in the past year. Of those who had been the victim of a crime, 76% had reported it to police.

Figure 9: Ratings of Safety from Various Problems in Farmington

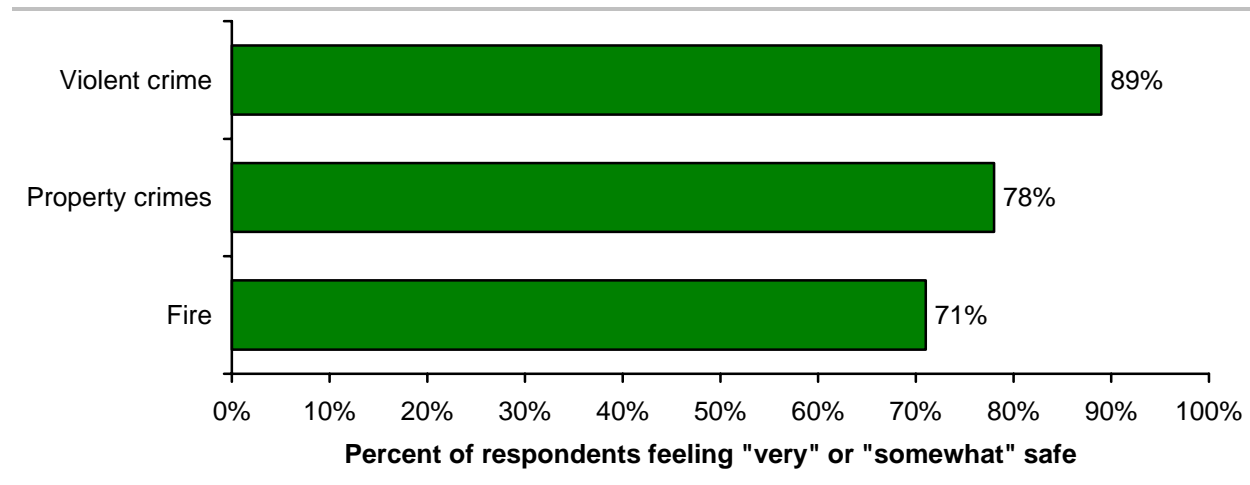


Figure 10: Ratings of Safety in Various Areas in Farmington

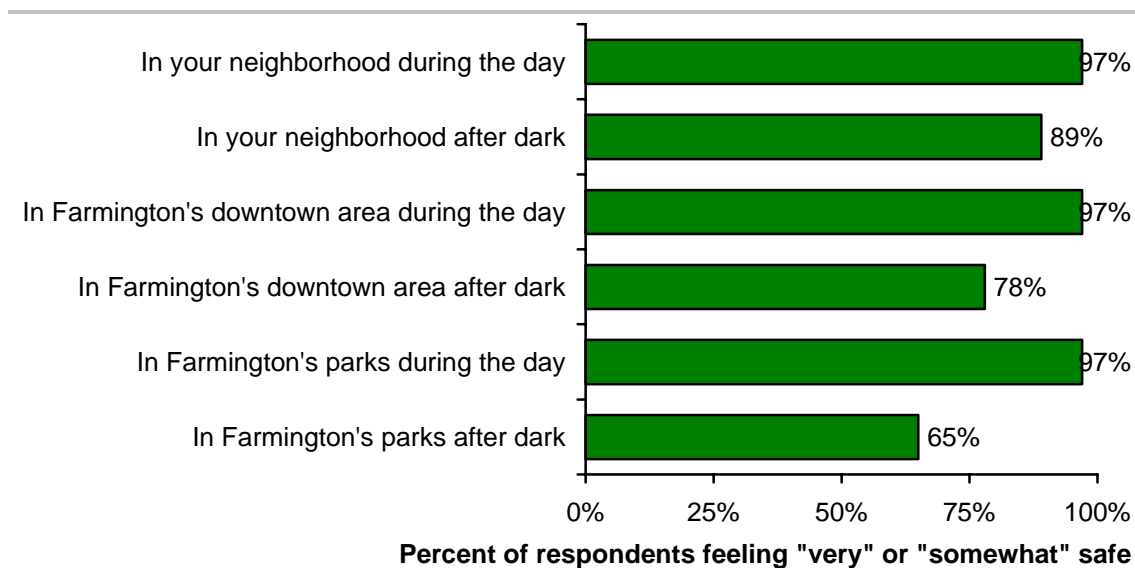


Figure 11: Percent of Respondents' Households That Were Victim of a Crime in the Last 12 Months

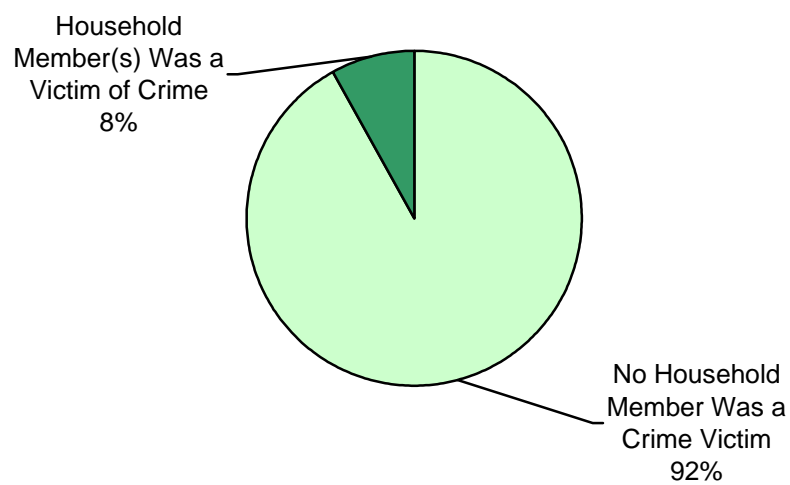
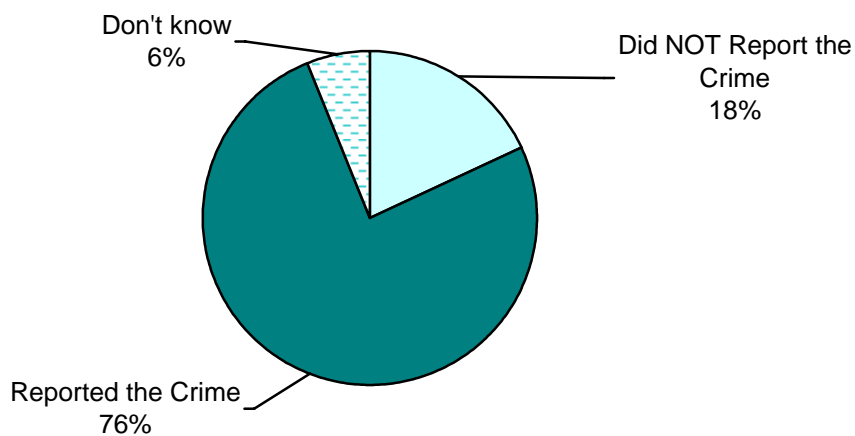


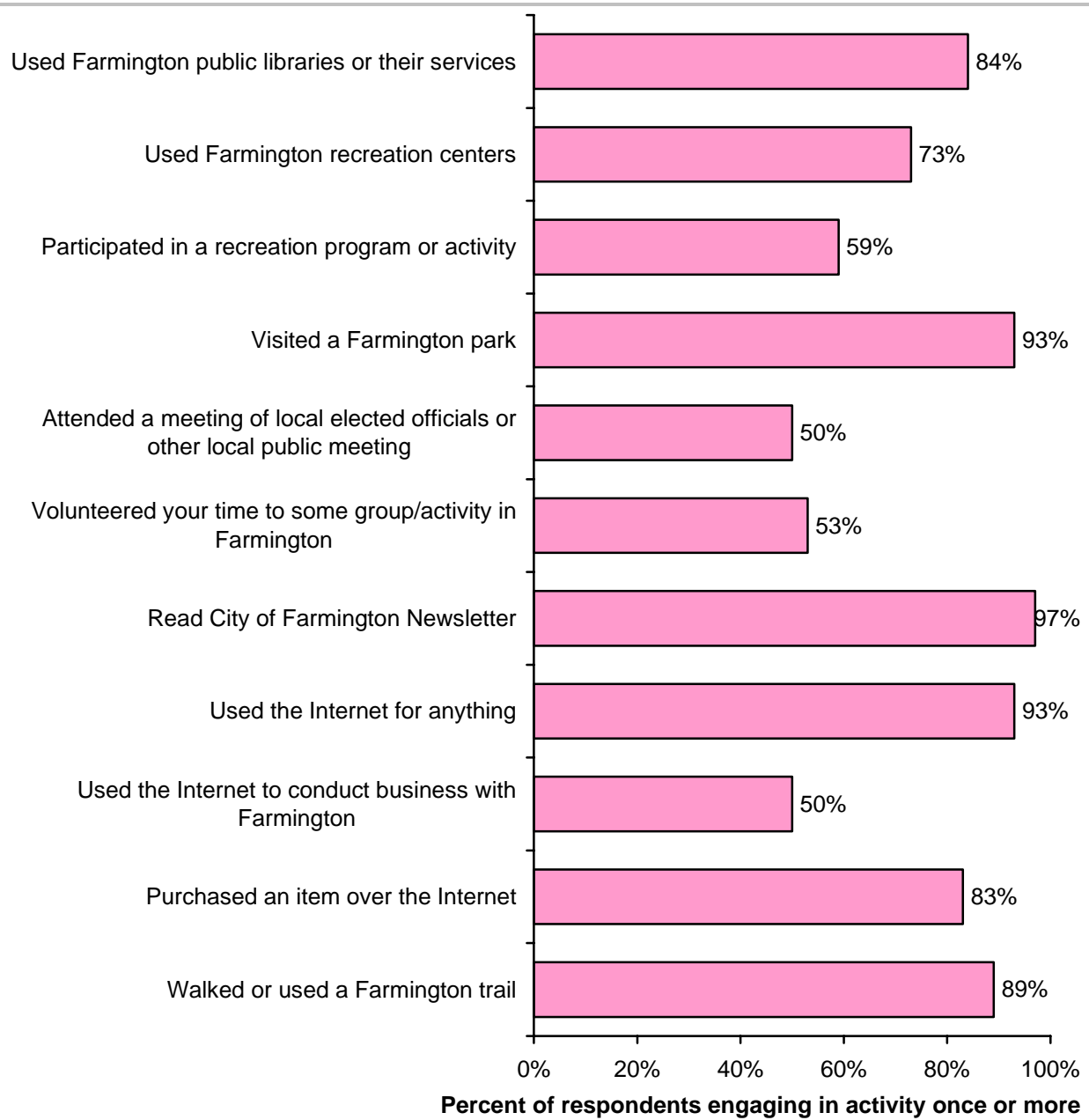
Figure 12: Percent of Respondents' Households That Were Victim of a Crime Who Reported the Crime



Community Participation

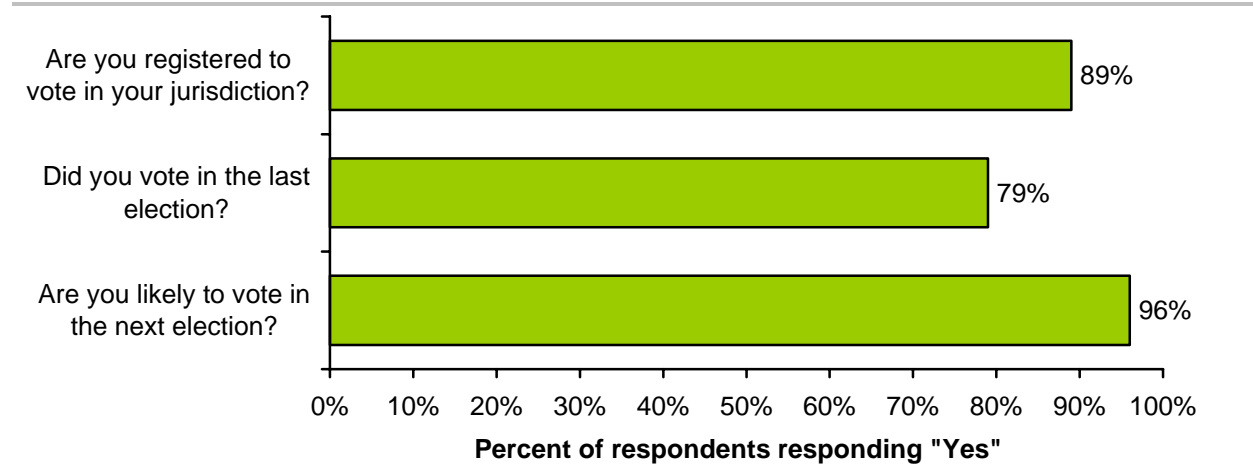
Participation in the civic, social and economic life of Farmington during the past year was assessed on the survey. The proportion of respondents engaging in various activities is shown in the chart below. Among those completing the questionnaire, 93% reported visiting a park in Farmington in the past year and 50% had attended a meeting of elected officials or other local public meeting.

Figure 13: Percent of Respondents Engaging in Various Activities in Farmington in the Past Year



Voter status was also estimated,² with 79% saying that they had voted in the last election.

Figure 14: Voter Status and Activity



Voter Status and Activity

	No	Yes	Total
Are you registered to vote in your jurisdiction?	11%	89%	100%
Did you vote in the last election?	21%	79%	100%
Are you likely to vote in the next election?	4%	96%	100%

² In general on a survey, a greater proportion of people will report having voted, than actual voting records verify.

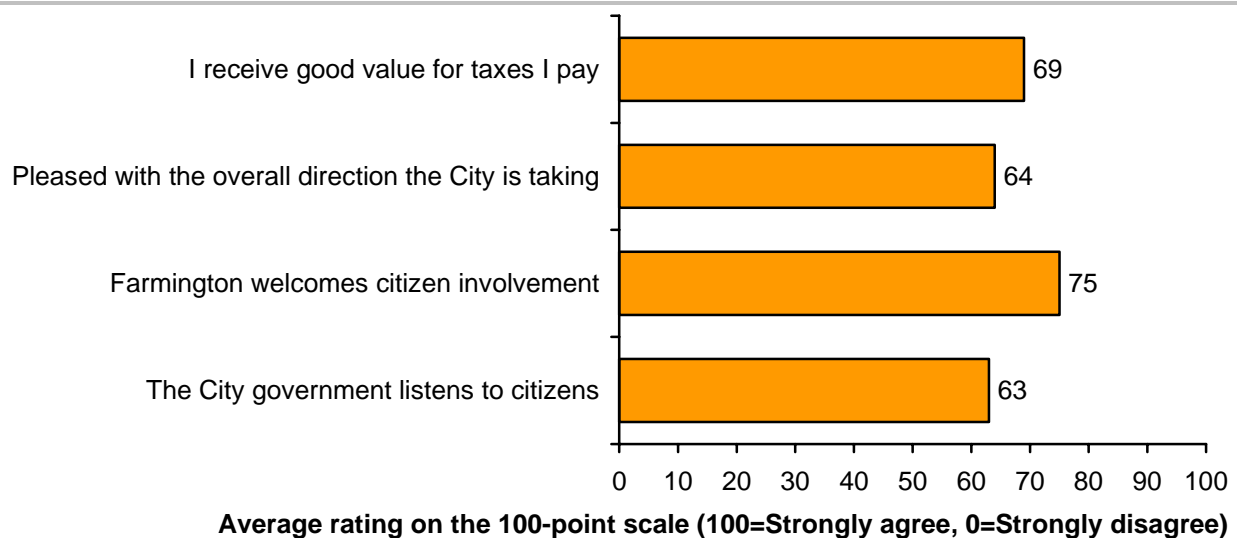
LOCAL GOVERNMENT

Several aspects of the government of the City of Farmington were evaluated by residents completing The National Citizen Survey™. They were asked how much trust they placed in their local government, and what they felt about the services they receive from the City of Farmington. Those who had any contact with a City of Farmington employee in the past year gave their impressions of the most recent encounter.

Public Trust

When asked to evaluate whether they felt they received good value for taxes they pay, residents gave an average rating of 69 on a 100-point scale.

Figure 15: Ratings of Public Trust



Ratings of Public Trust

The City of Farmington Citizen Survey

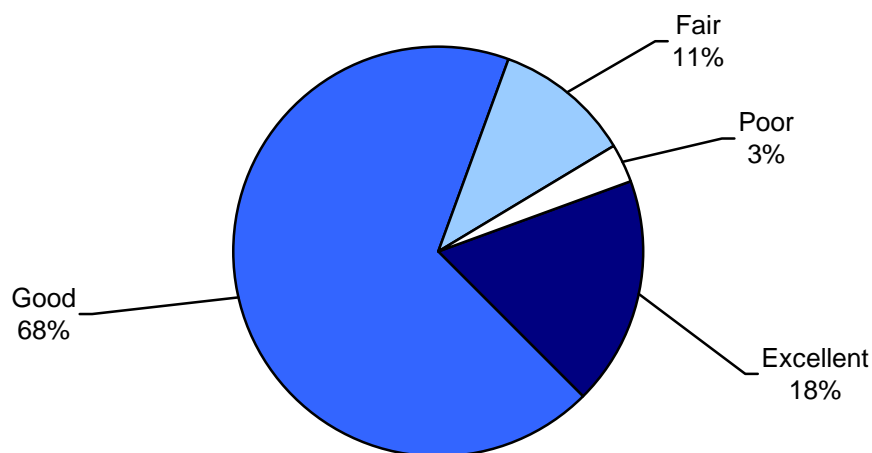
Local Government

Please rate the following statements:	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Total	Average rating on a 100-point scale (100=Strongly agree, 0=Strongly disagree)
I receive good value for the City of Farmington taxes I pay	18%	53%	18%	7%	4%	100%	69
I am pleased with the overall direction that the City of Farmington is taking	15%	50%	16%	14%	5%	100%	64
The City of Farmington government welcomes citizen involvement	34%	42%	17%	5%	2%	100%	75
The City of Farmington government listens to citizens	17%	42%	22%	14%	5%	100%	63
Note: "don't know" responses have been removed.							

Service Provided by Farmington

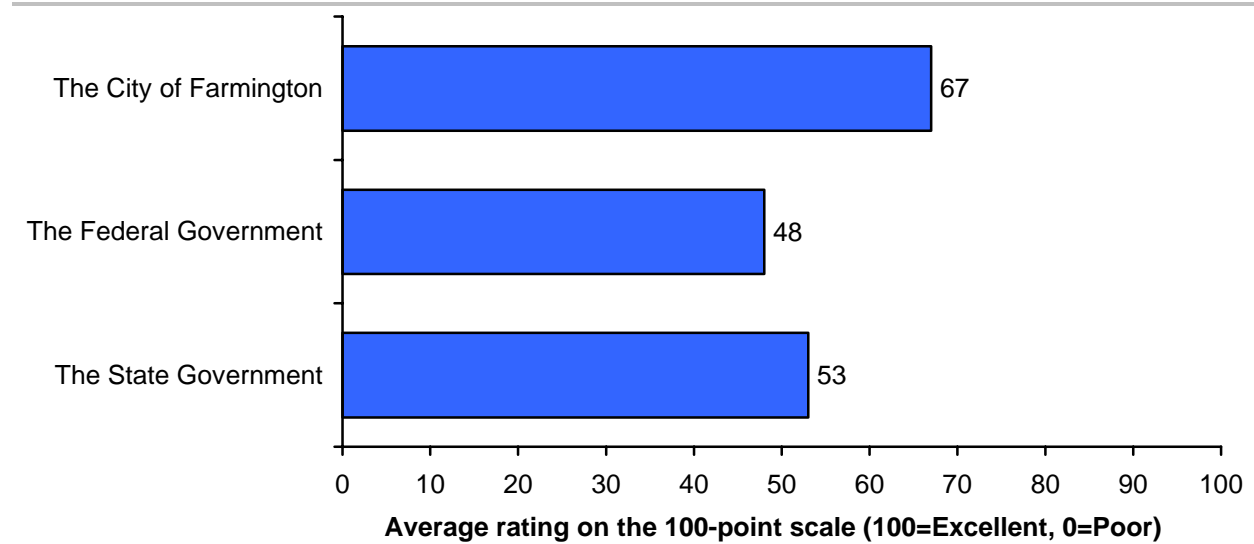
The responses of residents with an opinion about the overall quality of services provided by Farmington are shown in Figure 16 below. These responses result in an average rating of 67 on the 100-point scale. Average ratings given to specific services are shown on the following pages.

Figure 16: Overall Quality of Services Provided by the City of Farmington



On average, residents of Farmington gave the highest evaluations to their own local government and the lowest average rating to the federal government.

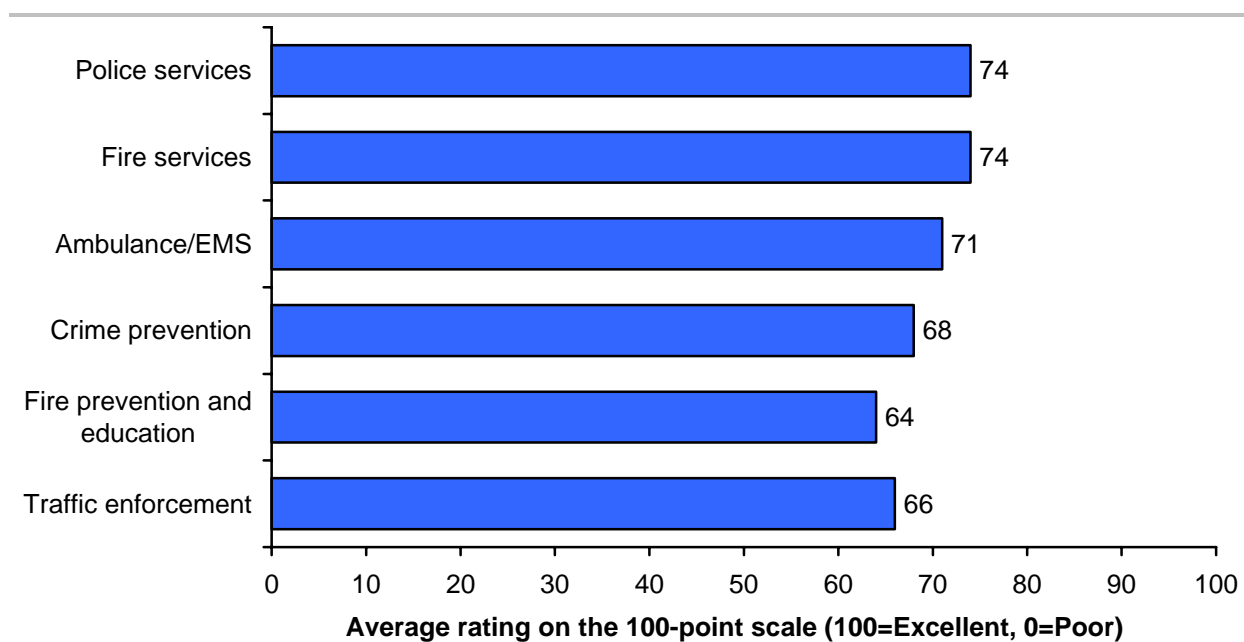
Figure 17: Rating of Overall Quality of Services Provided by Various Levels of Government



Overall Quality of Services: City of Farmington, Federal Government and State Government

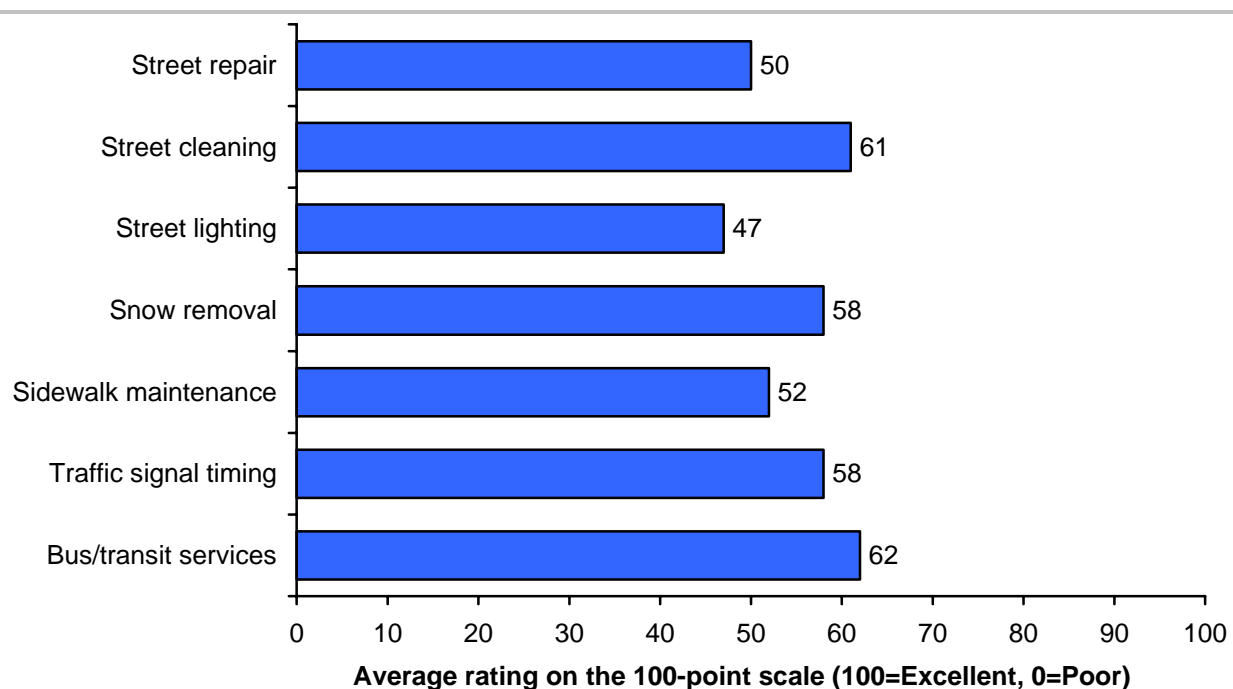
Overall, how would you rate the quality of services provided by...	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
The City of Farmington	18%	68%	11%	3%	100%	67
The Federal Government	4%	45%	43%	8%	100%	48
The State Government	4%	54%	37%	5%	100%	53

Note: "don't know" responses have been removed.

Figure 18: Quality of Public Safety Services

Quality of Public Safety Services

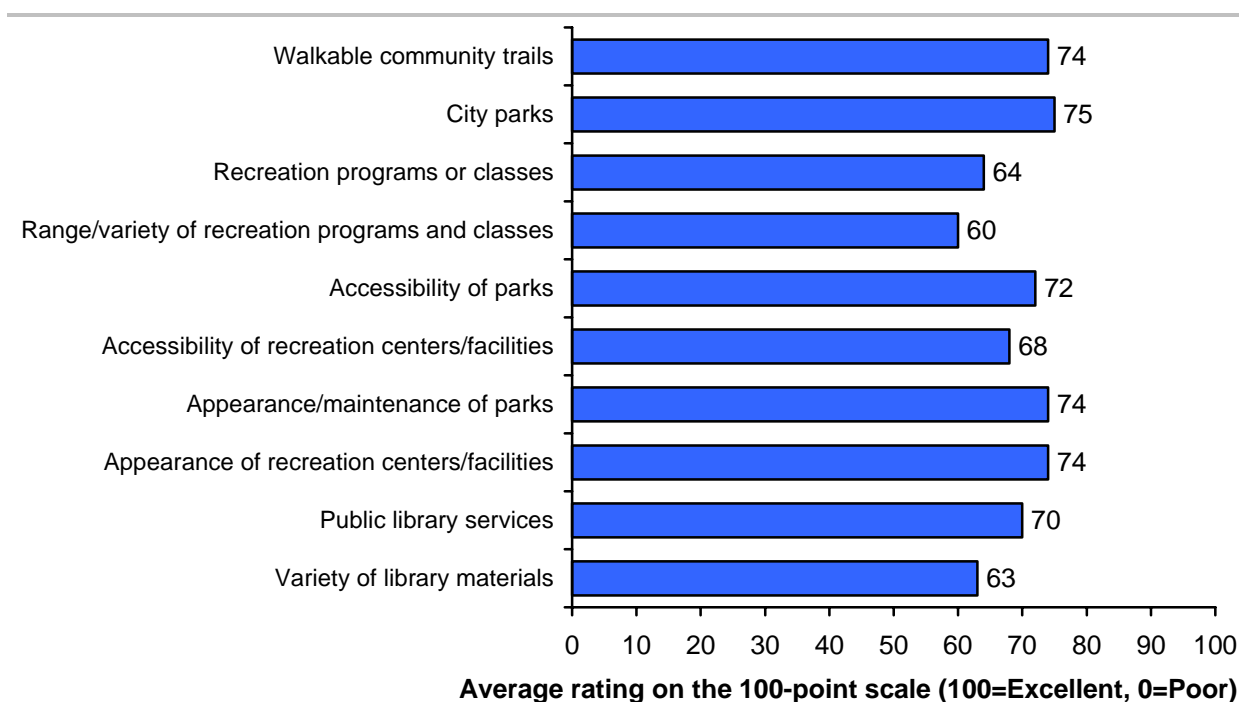
How do you rate the quality of each of the following services?	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
Police services	35%	54%	9%	2%	100%	74
Fire services	37%	51%	9%	3%	100%	74
Ambulance/emergency medical services	31%	55%	12%	2%	100%	71
Crime prevention	23%	60%	15%	2%	100%	68
Fire prevention and education	22%	54%	18%	6%	100%	64
Traffic enforcement	21%	60%	15%	4%	100%	66

Note: "don't know" responses have been removed.

Figure 19: Quality of Transportation Services

Quality of Transportation Services

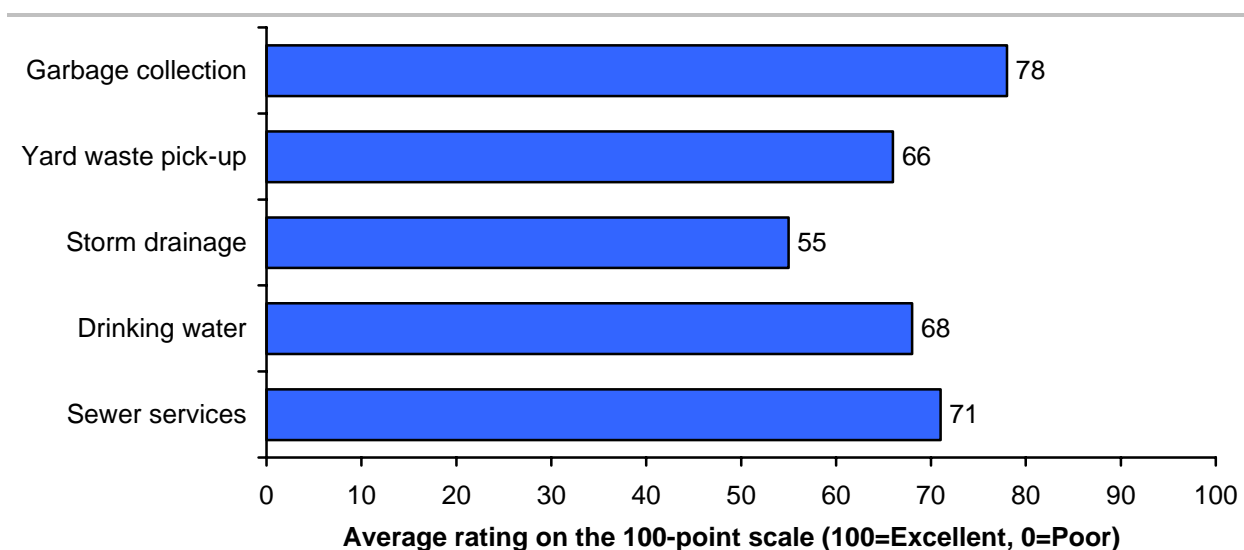
How do you rate the quality of each of the following services?	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
Street repair	11%	41%	36%	13%	100%	50
Street cleaning	21%	47%	27%	6%	100%	61
Street lighting	12%	36%	34%	18%	100%	47
Snow removal	16%	50%	27%	7%	100%	58
Sidewalk maintenance	11%	47%	32%	11%	100%	52
Traffic signal timing	13%	56%	21%	9%	100%	58
Bus/transit services	18%	56%	22%	4%	100%	62

Note: "don't know" responses have been removed.

Figure 20: Quality of Leisure Services

Quality of Leisure Services

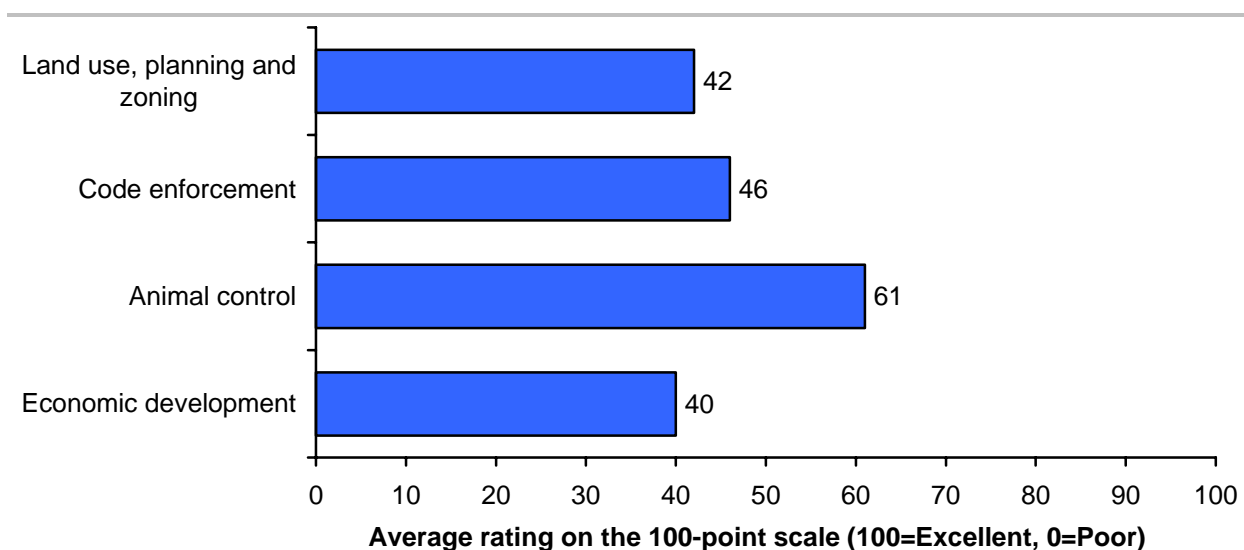
How do you rate the quality of each of the following services?	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
Walkable community trails	38%	49%	10%	3%	100%	74
City parks	34%	58%	8%	1%	100%	75
Recreation programs or classes	23%	53%	18%	6%	100%	64
Range/variety of recreation programs and classes	19%	49%	26%	7%	100%	60
Accessibility of parks	31%	55%	12%	2%	100%	72
Accessibility of recreation centers/facilities	29%	51%	16%	4%	100%	68
Appearance/maintenance of parks	33%	58%	9%	1%	100%	74
Appearance of recreation centers/facilities	33%	56%	11%	1%	100%	74
Public library services	31%	53%	14%	3%	100%	70
Variety of library materials	23%	48%	24%	5%	100%	63

Note: "don't know" responses have been removed.

Figure 21: Quality of Utility Services


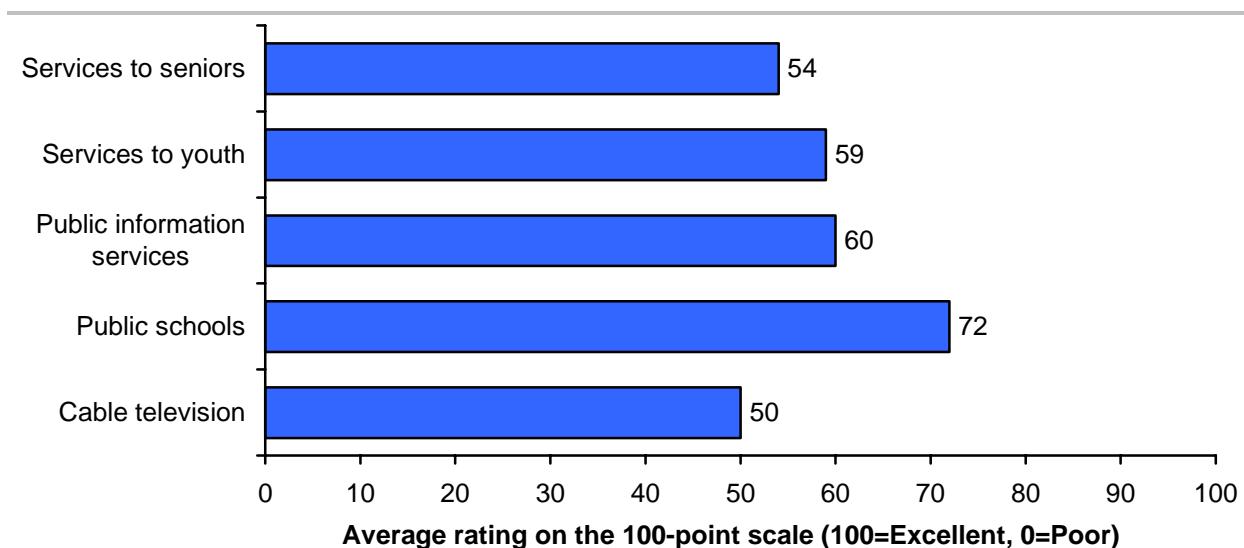
Quality of Utility Services						
How do you rate the quality of each of the following services?	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
Garbage collection	40%	54%	5%	2%	100%	78
Yard waste pick-up	29%	47%	15%	9%	100%	66
Storm drainage	11%	51%	29%	8%	100%	55
Drinking water	28%	52%	15%	4%	100%	68
Sewer services	26%	64%	11%	0%	100%	71

Note: "don't know" responses have been removed.

Figure 22: Quality of Planning and Code Enforcement Services

Quality of Planning and Code Enforcement Services

How do you rate the quality of each of the following services?	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
Land use, planning and zoning	6%	32%	42%	20%	100%	42
Code enforcement (weeds, abandoned buildings, etc)	9%	41%	30%	20%	100%	46
Animal control	16%	57%	19%	8%	100%	61
Economic development	6%	32%	38%	24%	100%	40

Note: "don't know" responses have been removed.

Figure 23: Quality of Services to Special Populations and Other Services

Quality of Services to Special Populations and Other Services

How do you rate the quality of each of the following services?	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
Services to seniors	14%	46%	27%	12%	100%	54
Services to youth	15%	53%	24%	7%	100%	59
Public information services	14%	55%	28%	4%	100%	60
Public schools	30%	57%	12%	2%	100%	72
Cable television	13%	44%	22%	20%	100%	50

Note: "don't know" responses have been removed.

The City of Farmington Employees

Impressions of the City of Farmington employees were assessed on the questionnaire. Those who had been in contact with a City of Farmington employee in the past year (71%) rated their overall impression as 70 on a 100-point scale.

Figure 24: Percent of Respondents Who Had Contact with a City of Farmington Employee

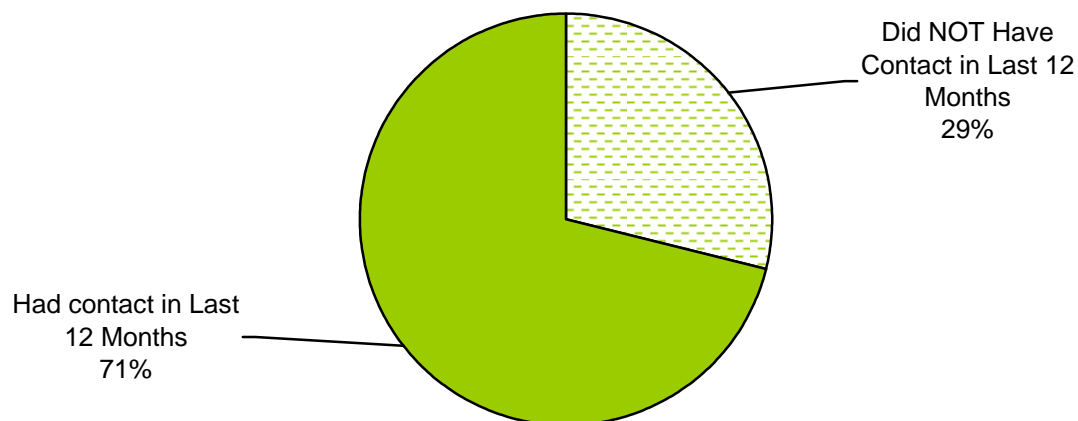
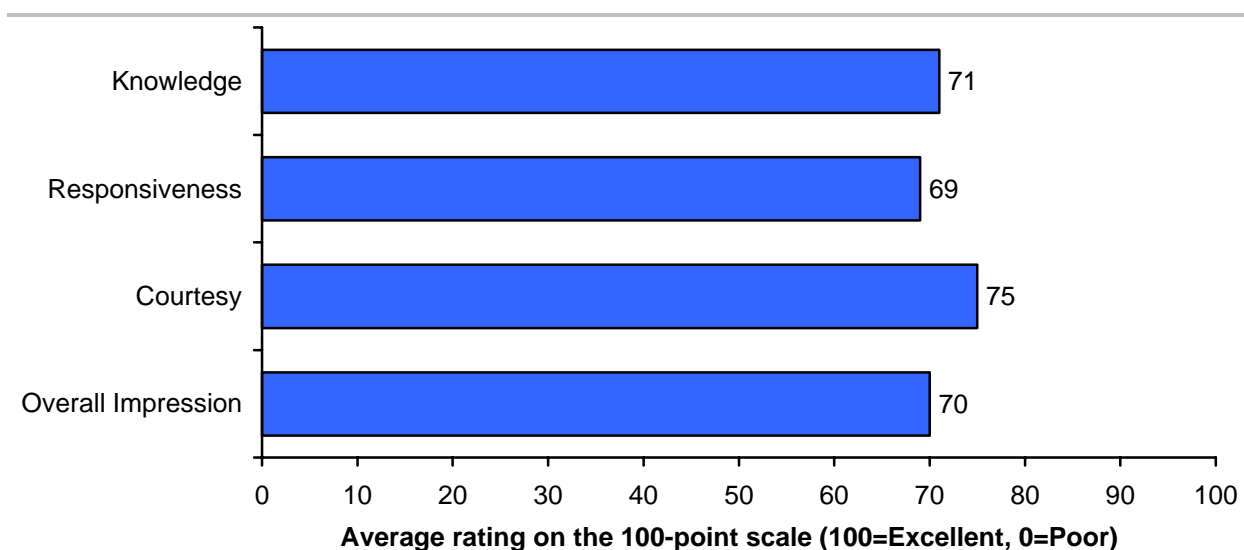


Figure 25: Ratings of Contact with the City of Farmington Employees



Ratings of Contact with City of Farmington Employees

What was your impression of employees of the City of Farmington in your most recent contact?	Excellent	Good	Fair	Poor	Total	Average rating on a 100-point scale (100=Excellent, 0=Poor)
Knowledge	34%	47%	15%	4%	100%	71
Responsiveness	35%	45%	14%	6%	100%	69
Courtesy	44%	40%	11%	5%	100%	75
Overall Impression	36%	45%	13%	6%	100%	70

Note: "don't know" responses have been removed.

ADDITIONAL QUESTIONS

Three additional questions were asked by the City of Farmington. The results for these questions are displayed below.

Policy Question #1

To increase public safety and reduce erosion, the City is considering restricting motorized vehicle access (not pedestrian access) on the Weber Basin Aqueduct Road/fire break road across from Farmington's entire east bench. Only abutting property owners and public agency personnel will have access. ATV and motorcycle use between Farmington and Davis creek channels will still be permitted. To what extent do you support or oppose the City taking this action?

Strongly support	43%
Somewhat support	28%
Strongly oppose	17%
Somewhat oppose	11%
Total	100%

Note: "don't know" responses have been removed.

Policy Question #2

Currently the City does not provide full-time fire and ambulance coverage. To what extent would you support or oppose a property tax increase of 3% (\$50 on a \$250,000 home) to expand fire coverage from 108 hours per week to 160 hours per week (which is 24 hours a day, 7 days a week)?

Strongly support	32%
Somewhat support	36%
Strongly oppose	17%
Somewhat oppose	15%
Total	100%

Note: "don't know" responses have been removed.

Policy Question #3

To what extent would you support or oppose the City amending its Transportation Master Plan to accommodate UDOT's proposal to preserve a 300-foot corridor along the D&RG track in west Farmington for a future Legacy Parkway connection through western Davis and Weber Counties?

Strongly support	48%
Somewhat support	26%
Strongly oppose	20%
Somewhat oppose	6%
Total	100%

Note: "don't know" responses have been removed.

APPENDIX A: FREQUENCY OF RESPONSES TO ALL SURVEY QUESTIONS

Question 1: Quality of Life Ratings

	Excellent	Good	Fair	Poor	Don't know	Total
How do you rate Farmington as a place to live?	61%	35%	4%	0%	0%	100%
How do you rate your neighborhood as a place to live?	55%	37%	7%	1%	0%	100%
How do you rate Farmington as a place to raise children?	62%	31%	3%	0%	4%	100%
How do you rate Farmington as a place to work?	10%	14%	20%	20%	36%	100%
How do you rate Farmington as a place to retire?	33%	31%	15%	4%	17%	100%
How do you rate the overall quality of life in Farmington?	51%	43%	6%	0%	0%	100%

Question 2: Please rate each of the following characteristics as they relate to Farmington as a whole

	Excellent	Good	Fair	Poor	Don't know	Total
Sense of community	31%	53%	13%	3%	1%	100%
Overall appearance of Farmington	34%	54%	11%	1%	0%	100%
Opportunities to attend cultural activities	16%	39%	29%	11%	4%	100%
Shopping opportunities	3%	8%	29%	59%	1%	100%
Recreational opportunities	8%	37%	40%	13%	2%	100%
Access to affordable quality housing	5%	35%	39%	18%	3%	100%
Access to affordable quality health care	7%	25%	32%	22%	13%	100%
Ease of car travel in Farmington	21%	52%	21%	5%	1%	100%
Ease of bus travel in Farmington	13%	28%	18%	5%	36%	100%
Ease of bicycle travel in Farmington	14%	39%	20%	7%	19%	100%
Ease of walking in Farmington	30%	48%	15%	5%	2%	100%
Overall image/reputation of Farmington	38%	53%	8%	1%	0%	100%
Overall quality of new development in Farmington	13%	50%	23%	9%	6%	100%

Question 3: Please rate the speed of growth in the following categories in Farmington over the past two years

	Much too slow	Somewhat too slow	Right amount	Somewhat too fast	Much too fast	Don't know	Total
Population growth	0%	2%	31%	39%	22%	5%	100%
Retail growth (stores, restaurants etc.)	28%	37%	24%	4%	3%	4%	100%
Jobs growth	16%	23%	18%	1%	1%	41%	100%

Question 4: To what degree are the following problems in Farmington

	Not a problem	Minor problem	Moderate problem	Major problem	Don't know	Total
Crime	20%	54%	13%	0%	12%	100%
Drugs	15%	38%	18%	3%	27%	100%
Too much growth	19%	25%	30%	21%	5%	100%
Lack of commercial growth	18%	23%	29%	27%	3%	100%
Noise	35%	38%	19%	7%	1%	100%
Run down buildings, weed lots, or junk vehicles	25%	46%	21%	6%	1%	100%
Taxes	17%	30%	29%	17%	8%	100%
Traffic congestion	26%	42%	21%	10%	1%	100%
Unsupervised youth	33%	41%	14%	2%	10%	100%
Weeds	23%	47%	18%	10%	3%	100%

Question 5: Please rate how safe you feel from the following occurring to you in Farmington

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know	Total
Violent crime (e.g., rape, assault, robbery)	48%	39%	8%	3%	0%	2%	100%
Property crimes (e.g., burglary, theft)	26%	51%	13%	8%	1%	2%	100%
Fire	28%	42%	18%	9%	2%	2%	100%

Question 6: Please rate how safe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know	Total
In your neighborhood during the day	77%	20%	2%	1%	0%	0%	100%
In your neighborhood after dark	38%	50%	7%	3%	1%	0%	100%
In Farmington's downtown area during the day	70%	23%	2%	1%	0%	4%	100%
In Farmington's downtown area after dark	24%	47%	12%	7%	0%	9%	100%
In Farmington's parks during the day	70%	23%	2%	1%	0%	4%	100%
In Farmington's parks after dark	15%	42%	15%	14%	1%	13%	100%

Question 7: During the past twelve months, were you or anyone in your household the victim of any crime?

	No	Yes	Total
During the past twelve months, were you or anyone in your household the victim of any crime?	92%	8%	100%

Question 8: If yes, was this crime (these crimes) reported to the police?

	No	Yes	Don't know	Total
If yes, was this crime (these crimes) reported to the police?	18%	76%	6%	100%

Question 9: In the last 12 months, about how many times, if ever, have you or other household members done the following things in the City of Farmington?

	Never	Once or twice	3 to 12 times	13 to 26 times	More than 26 times	Total
Used Farmington public libraries or their services	16%	21%	37%	16%	10%	100%
Used Farmington recreation centers	27%	33%	29%	7%	3%	100%
Participated in a recreation program or activity	41%	32%	19%	7%	2%	100%
Visited a Farmington park	7%	23%	45%	16%	10%	100%
Attended a meeting of local elected officials or other local public meeting	50%	36%	13%	1%	1%	100%
Volunteered your time to some group/activity in Farmington	47%	25%	15%	6%	6%	100%
Read City of Farmington Newsletter	3%	10%	65%	15%	8%	100%
Used the Internet for anything	7%	4%	8%	6%	75%	100%
Used the Internet to conduct business with Farmington	50%	22%	18%	3%	6%	100%
Purchased an item over the Internet	17%	14%	38%	14%	17%	100%
Walked or used a Farmington trail	11%	16%	33%	16%	24%	100%

Question 10: How do you rate the quality of each of the following services in Farmington?

	Excellent	Good	Fair	Poor	Don't know	Total
Police services	31%	48%	8%	2%	11%	100%
Fire services	30%	43%	7%	2%	17%	100%
Ambulance/emergency medical services	23%	40%	9%	2%	27%	100%
Crime prevention	18%	48%	12%	2%	20%	100%
Fire prevention and education	17%	42%	14%	4%	23%	100%
Traffic enforcement	19%	54%	13%	4%	10%	100%
Garbage collection	40%	53%	4%	2%	1%	100%
Yard waste pick-up	25%	40%	13%	7%	14%	100%
Street repair	10%	39%	34%	13%	4%	100%
Street cleaning	20%	45%	26%	6%	3%	100%
Street lighting	12%	36%	33%	18%	1%	100%
Snow removal	15%	47%	25%	7%	6%	100%
Sidewalk maintenance	10%	43%	30%	10%	7%	100%
Traffic signal timing	13%	54%	20%	8%	5%	100%
Bus/transit services	11%	36%	14%	3%	36%	100%
Storm drainage	10%	46%	26%	7%	10%	100%
Drinking water	28%	51%	15%	4%	2%	100%
Sewer services	23%	58%	10%	0%	9%	100%
City parks	32%	56%	7%	1%	3%	100%
Recreation programs or classes	17%	39%	13%	5%	27%	100%
Range/variety of recreation programs and classes	14%	37%	19%	5%	25%	100%
Accessibility of parks	30%	53%	11%	2%	3%	100%
Accessibility of recreation centers/facilities	25%	45%	14%	4%	12%	100%
Appearance/maintenance of parks	32%	56%	9%	1%	3%	100%
Appearance of recreation centers/facilities	29%	48%	9%	1%	13%	100%
Land use, planning and zoning	6%	28%	36%	17%	13%	100%
Code enforcement (weeds, abandoned buildings, etc)	7%	35%	25%	17%	15%	100%
Animal control	14%	48%	17%	7%	15%	100%
Economic development	5%	27%	32%	20%	16%	100%
Services to seniors	5%	17%	10%	4%	63%	100%
Services to youth	10%	35%	16%	5%	35%	100%

Question 10: How do you rate the quality of each of the following services in Farmington?

	Excellent	Good	Fair	Poor	Don't know	Total
Public library services	28%	48%	13%	2%	10%	100%
Variety of library materials	20%	42%	21%	5%	13%	100%
Public information services	11%	42%	21%	3%	23%	100%
Public schools	24%	45%	9%	1%	20%	100%
Cable television	8%	28%	14%	13%	36%	100%
Walkable community trails	36%	45%	10%	2%	7%	100%

Question 11: Overall, how would you rate the quality of the services provided by...

	Excellent	Good	Fair	Poor	Don't know	Total
The City of Farmington	17%	66%	11%	3%	3%	100%
The Federal Government	3%	40%	38%	7%	12%	100%
The State Government	4%	49%	33%	5%	10%	100%

Question 12: Have you had any in-person or phone contact with an employee of the City of Farmington within the last 12 months?

	No	Yes	Total
Have you had any in-person or phone contact with an employee of the City of Farmington within the last 12 months?	29%	71%	100%

Question 13: What was your impression of the employees of the City of Farmington in your most recent contact?

	Excellent	Good	Fair	Poor	Don't know	Total
Knowledge	34%	47%	15%	3%	1%	100%
Responsiveness	35%	45%	14%	6%	1%	100%
Courtesy	44%	40%	11%	5%	1%	100%
Overall Impression	36%	44%	13%	6%	1%	100%

Question 14: Please rate your agreement or disagreement with the following statements.

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Don't know	Total
I receive good value for the City of Farmington taxes I pay	17%	50%	17%	7%	3%	6%	100%
I am pleased with the overall direction that the City of Farmington is taking	15%	48%	15%	14%	4%	3%	100%
The City of Farmington government welcomes citizen involvement	31%	38%	16%	5%	2%	9%	100%
The City of Farmington government listens to citizens	15%	35%	19%	11%	5%	16%	100%

Question 15: What impact, if any, do you think the economy will have on your family income in the next 6 months?

	Very positive	Somewhat positive	Neutral	Somewhat negative	Very negative	Total
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	5%	27%	49%	17%	2%	100%

Question 16a: Policy Question 1						
	Strongly support	Somewhat support	Strongly oppose	Somewhat oppose	Don't know	Total
To increase public safety and reduce erosion, the City is considering restricting motorized vehicle access (not pedestrian access) on the Weber Basin Aqueduct Road/fire break road across from Farmington's entire east bench. Only abutting property owners and public agency personnel will have access. ATV and motorcycle use between Farmington and Davis creek channels will still be permitted. To what extent do you support or oppose the City taking this action?	37%	24%	15%	10%	15%	100%
Question 16b: Policy Question 2						
	Strongly support	Somewhat support	Strongly oppose	Somewhat oppose	Don't know	Total
Currently the City does not provide full-time fire and ambulance coverage. To what extent would you support or oppose a property tax increase of 3% (\$50 on a \$250,000 home) to expand fire coverage from 108 hours per week to 160 hours per week (which is 24 hours a day, 7 days a week)?	31%	34%	16%	14%	5%	100%
Question 16c: Policy Question 3						
	Strongly support	Somewhat support	Strongly oppose	Somewhat oppose	Don't know	Total
To what extent would you support or oppose the City amending its Transportation Master Plan to accommodate UDOT's proposal to preserve a 300-foot corridor along the D&RG track in west Farmington for a future Legacy Parkway connection through western Davis and Weber Counties?	44%	24%	19%	5%	9%	100%

Question 17: Do you live within the City limits of the City of Farmington?

	No	Yes	Total
Do you live within the limits of the City of Farmington?	3%	97%	100%

Question 18: Employment Status

	No	Yes	Total
Are you currently employed?	21%	79%	100%

Question 18a: Usual Mode of Transportation to Work

What one method of transportation do you usually use (for the longest distance of your commute) to travel to work?

Motorized vehicle	92%
Bus, Rail, Subway, or other public transportation	3%
Walk	1%
Work at home	4%
Other	0%
Total	100%

Question 18b: Drive Alone or Carpool

	No	Yes	Total
If you checked the motorized vehicle (e.g. car, truck, van, motorcycle, etc.) box in 18a, do other people usually ride with you to or from work?	84%	16%	100%

Usual Mode of Transportation to Work, Including Carpooling

	Usual mode of transportation to work
Motorized vehicle, no others (SOV)	78%
Motorized vehicle, with others (MOV)	14%
Bus, rail, subway, or other public transportation	3%
Walk	1%
Work at home	4%
Other	0%
Total	100%

Question 19: Length of Residency

How many years have you lived in Farmington?

Less than 2 years	18%
2 to 5 years	24%
6 to 10 years	14%
11 to 20 years	21%
More than 20 years	22%
Total	100%

Question 20: Type of Housing Unit

Which best describes the building you live in?

One family house detached from any other houses	85%
One family house attached to one or more houses	6%
Building with two or more apartments or condominiums	8%
Other	0%
Total	100%

Question 21: Tenure Status

	Rented for cash or occupied without cash payment?	Owned by you or someone in this house	Total
Is this house, apartment, or mobile home...	10%	90%	100%

Questions 22 to 25: Household Characteristics

	No	Yes	Total
Do any children age 12 or under live in your household?	47%	53%	100%
Do any teenagers ages 13 through 17 live in your household?	74%	26%	100%
Are you or any other members of your household aged 65 or older?	86%	14%	100%
Does any member of your household have a physical handicap or is anyone disabled?	93%	7%	100%

Question 26: Education

What is the highest degree or level of school you have completed?

12th Grade or less, no diploma	1%
High school diploma	5%
Some college, no degree	26%
Associate's degree (e.g. AA, AS)	9%
Bachelor's degree (e.g. BA, AB, BS)	35%
Graduate degree or professional degree	23%
Total	100%

Question 27: Annual Household Income

How much do you anticipate your household's total income before taxes will be for the current year?

Less than \$24,999	5%
\$25,000 to \$49,999	20%
\$50,000 to \$99,999	45%
\$100,000 or more	30%
Total	100%

Question 28: Ethnicity

	No	Yes	Total
Are you Spanish/Hispanic/Latino?	98%	2%	100%

Question 29: Race

What is your race?	Percent of Respondents
American Indian or Alaskan native	0%
Asian or Pacific Islander	1%
Black, African American	0%
White/Caucasian	98%
Other	1%
Total may exceed 100% as respondents could select more than one category.	

Question 30: Age

In which category is your age?

18 to 24 years	5%
25 to 34 years	31%
35 to 44 years	19%
45 to 54 years	25%
55 to 64 years	9%
65 to 74 years	7%
75 years or older	4%
Total	100%

Question 31: Gender

	Female	Male	Total
What is your gender?	48%	52%	100%

Questions 32 to 34: Voter Status and Activity

	No	Yes	Don't know	Total
Are you registered to vote in your jurisdiction?	10%	86%	4%	100%
Did you vote in the last election?	21%	78%	2%	100%
Are you likely to vote in the next election?	4%	90%	6%	100%

APPENDIX B: SURVEY METHODOLOGY

The National Citizen Survey™ was developed to provide local jurisdictions an accurate, affordable and easy way to assess and interpret resident opinion about important community issues. While standardization of question wording and survey methods provide the rigor to assure valid results, each jurisdiction has enough flexibility to construct a customized version of The National Citizen Survey™ that asks residents about key local services and important local issues.

Results offer insight into residents' perspectives about local government performance and as such provide important benchmarks for jurisdictions working on performance measurement. The National Citizen Survey™ is designed to help with budget, land use and strategic planning as well as to communicate with local residents. The National Citizen Survey™ permits questions to test support for local policies and answers to its questions also speak to community trust and involvement in community-building activities as well as to resident demographic characteristics.

Sampling

Approximately 1,200 households were selected to participate in the survey using a stratified systematic sampling method.³ An individual within each household was selected using the birthday method.⁴

Survey Administration

Selected households received three mailings, one week apart, beginning September 13, 2006. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the mayor inviting the household to participate, a questionnaire and postage-paid return envelope. The final mailing contained a reminder letter and another survey and postage-paid return envelope. Completed surveys were collected over the following 5 weeks.

Response Rate and Confidence Intervals

Of the 1,176 eligible households, 605 completed the survey providing a response rate of 51%. Approximately 24 addresses sampled were "vacant" or "not found."⁵ In general, the response rates obtained on citizen surveys range from 25% to 40%. The sample of households was selected systematically and impartially from a list of residences in the

³ Systematic sampling is a method that closely approximates random sampling by selecting every Nth address until the desired number of households is chosen.

⁴ The birthday method is a process to remove bias in the selection of a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys but leaving selection of respondent to household members will lead to bias.

⁵ "Eligible" households refer to addresses that belong to residences that are not vacant within the City of Farmington.

United States maintained by the U.S. postal service and sold to NRC through an independent vendor. For each household, one adult, selected in an unbiased fashion, was asked to complete the survey. The sample drawn for Farmington used USPS data to approximate the geographic boundaries of the jurisdiction, though some households just outside the city limits may have received surveys. The survey completers who technically do not reside in the jurisdiction may choose to respond to the survey because they feel an affiliation with the jurisdiction and its services. Local governments often have a sphere of influence – providing in-jurisdiction services that perimeter-residents use or even providing services outside the jurisdiction boundaries.

In theory, in 95 cases out of 100, the results based on such samples will differ by no more than 5 percentage points in either direction from what would have been obtained had responses been collected from all Farmington adults. This difference is also called a “margin of error.”⁶ This difference from the presumed population finding is referred to as the sampling error. For subgroups of responses, the margin of sampling error is larger. In addition to sampling error, the practical difficulties of conducting any survey of the public may introduce other sources of error. For example, the failure of some of the selected adults to participate in the sample or the difficulty of including all sectors of the population, such as residents of some institutions or group residences, may lead to somewhat different results.

Weighting and Analyzing the Data

The surveys were analyzed using the SPSS statistical package. Frequency distributions and average (mean) ratings are presented in the body of the report.

The demographic characteristics of the sample were compared to those of the City of Farmington as reflected in the information sent by staff to National Research Center, Inc. When necessary, survey results were statistically adjusted to reflect the known population profile.

Generally, only two variables are used in a weighting scheme. Known population characteristics are compared to the characteristics of survey respondents. Generally, characteristics chosen as weighting variables are selected because they are not in proportion to what is shown in a jurisdiction’s demographic profile and because differences in opinion are observed between subgroups of these characteristics. The two socioeconomic characteristics that were used to weight the survey results were gender/age and housing unit type. Other discrepancies between the whole population and the sample were also aided by the weighting due to the intercorrelation of many socioeconomic characteristics, although the percentages are not always identical in the sample compared to the population norms. The results of the weighting scheme are presented in the table on the following page.

⁶ The margin of error was calculated using the following formula: $1.96 * \text{square root } (0.25/400)$. This margin of error is calculated in the most conservative way. The standard error was assumed to be the greatest for a binomial distribution: 50%/50%.

Weighting Scheme for the City of Farmington Citizen Survey				
Respondent Characteristics		Population Norm ⁷	Unweighted Survey Data	Weighted Survey Data
Tenure				
	Rent Home	13%	8%	10%
	Own Home	87%	92%	90%
Type of Housing Unit				
	Single-Family Detached	85%	89%	85%
	Attached	15%	11%	15%
Ethnicity				
	Non-Hispanic	97%	98%	98%
	Hispanic	3%	2%	2%
Race				
	White/Caucasian	96%	97%	97%
	Non-White	4%	3%	3%
Gender				
	Female	48%	53%	48%
	Male	52%	47%	52%
Age				
	18-34	36%	22%	36%
	35-54	44%	40%	44%
	55+	20%	38%	20%
Gender and Age				
	Females 18-34	16%	13%	16%
	Females 35-54	22%	23%	22%
	Females 55+	10%	18%	10%
	Males 18-34	20%	9%	20%
	Males 35-54	22%	16%	22%
	Males 55+	10%	21%	10%

⁷ Source: 2000 Census

APPENDIX C: SURVEY MATERIALS

The following pages contain copies of the survey materials sent to randomly selected households within the City of Farmington. All households selected for inclusion in the study were first sent a prenotification postcard informing them that they would be receiving a questionnaire within the following week. A week later, a cover letter and survey were sent, with a postage paid return envelope. Two weeks later a second cover letter and survey were sent. The second cover letter asked that those who had responded not do so again, while urging those who had not yet returned their surveys to please do so.



Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94

Farmington City
P.O. Box 160
130 North Main
Farmington, UT 84025



Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94

Farmington City
P.O. Box 160
130 North Main
Farmington, UT 84025



Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94

Farmington City
P.O. Box 160
130 North Main
Farmington, UT 84025



Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94

Farmington City
P.O. Box 160
130 North Main
Farmington, UT 84025

Dear Farmington Resident,

Your household has been selected at random to participate in an anonymous citizen survey about the City of Farmington. You will receive a copy of the survey next week in the mail with instructions for completing and returning it. Thank you in advance for helping us with this important project!

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Harbertson".

Scott Harbertson
Mayor

Dear Farmington Resident,

Your household has been selected at random to participate in an anonymous citizen survey about the City of Farmington. You will receive a copy of the survey next week in the mail with instructions for completing and returning it. Thank you in advance for helping us with this important project!

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Harbertson".

Scott Harbertson
Mayor

Dear Farmington Resident,

Your household has been selected at random to participate in an anonymous citizen survey about the City of Farmington. You will receive a copy of the survey next week in the mail with instructions for completing and returning it. Thank you in advance for helping us with this important project!

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Harbertson".

Scott Harbertson
Mayor

Dear Farmington Resident,

Your household has been selected at random to participate in an anonymous citizen survey about the City of Farmington. You will receive a copy of the survey next week in the mail with instructions for completing and returning it. Thank you in advance for helping us with this important project!

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Harbertson".

Scott Harbertson
Mayor



September 2006

Dear Farmington Resident:

The City of Farmington wants to know what you think about our community and municipal government. You have been randomly selected to participate in Farmington's 2006 Citizen Survey.

Please take a few minutes to fill out the enclosed Citizen Survey. Your answers will help City Council make decisions that affect our community. You should find the questions interesting and we will definitely find your answers useful. Please participate!

To get a representative sample of Farmington residents, the adult (anyone 18 years or older) in your household who most recently had a birthday should complete this survey. Year of birth of the adult does not matter.

Please have the appropriate member of the household spend a few minutes to answer all the questions and return the survey in the enclosed postage-paid envelope. **Your responses will remain completely anonymous.**

Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. If you have any questions about the Citizen Survey, please call 801-939-9205 or 801-939-9203.

Please help us shape the future of Farmington. Thank you for your time and participation.

Sincerely,

Scott Harbertson
Mayor



September 2006

Dear Farmington Resident:

About one week ago, you should have received a copy of the enclosed survey. **If you completed it and sent it back, we thank you for your time and ask you to discard this survey. Please do not respond twice.** If you have not had a chance to complete the survey, we would appreciate your response. The City of Farmington wants to know what you think about our community and municipal government. You have been randomly selected to participate in Farmington's Citizen Survey.

Please take a few minutes to fill out the enclosed Citizen Survey. Your answers will help City Council make decisions that affect our community. You should find the questions interesting and we will definitely find your answers useful. Please participate!


To get a representative sample of Farmington residents, the adult (anyone 18 years or older) in your household who most recently had a birthday should complete this survey. Year of birth of the adult does not matter.

Please have the appropriate member of the household spend a few minutes to answer all the questions and return the survey in the enclosed postage-paid envelope. **Your responses will remain completely anonymous.**

Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. If you have any questions about the Citizen Survey, please call 801-939-9205 or 801-939-9203.

Please help us shape the future of Farmington. Thank you for your time and participation.

Sincerely,


Scott Harbertson
Mayor

THE CITY OF FARMINGTON 2006 CITIZEN SURVEY

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please circle the response that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please circle the number that comes closest to your opinion for each of the following questions:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
How do you rate Farmington as a place to live?	1	2	3	4	5
How do you rate your neighborhood as a place to live?	1	2	3	4	5
How do you rate Farmington as a place to raise children?	1	2	3	4	5
How do you rate Farmington as a place to work?	1	2	3	4	5
How do you rate Farmington as a place to retire?	1	2	3	4	5
How do you rate the overall quality of life in Farmington?.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Farmington as a whole:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Sense of community	1	2	3	4	5
Overall appearance of Farmington	1	2	3	4	5
Opportunities to attend cultural activities.....	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Access to affordable quality housing	1	2	3	4	5
Access to affordable quality health care.....	1	2	3	4	5
Ease of car travel in Farmington.....	1	2	3	4	5
Ease of bus travel in Farmington.....	1	2	3	4	5
Ease of bicycle travel in Farmington.....	1	2	3	4	5
Ease of walking in Farmington	1	2	3	4	5
Overall image/reputation of Farmington	1	2	3	4	5
Overall quality of new development in Farmington	1	2	3	4	5

3. Please rate the speed of growth in the following categories in Farmington over the past 2 years:

	<u>Much too slow</u>	<u>Somewhat too slow</u>	<u>Right amount</u>	<u>Somewhat too fast</u>	<u>Much too fast</u>	<u>Don't know</u>
Population growth	1	2	3	4	5	6
Retail growth (stores, restaurants etc.).....	1	2	3	4	5	6
Jobs growth	1	2	3	4	5	6

4. To what degree, if at all, are the following problems in Farmington:

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>	<u>Don't know</u>
Crime	1	2	3	4	5
Drugs	1	2	3	4	5
Too much growth	1	2	3	4	5
Lack of commercial growth	1	2	3	4	5
Noise.....	1	2	3	4	5
Run down buildings, weed lots, or junk vehicles	1	2	3	4	5
Taxes	1	2	3	4	5
Traffic congestion	1	2	3	4	5
Unsupervised youth	1	2	3	4	5
Weeds.....	1	2	3	4	5

5. Please rate how safe you feel from the following occurring to you in Farmington:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
Violent crime (e.g., rape, assault, robbery)	1	2	3	4	5	6
Property crimes (e.g., burglary, theft)	1	2	3	4	5	6
Fire	1	2	3	4	5	6

6. Please rate how safe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day	1	2	3	4	5	6
In your neighborhood after dark	1	2	3	4	5	6
In Farmington's downtown area during the day	1	2	3	4	5	6
In Farmington's downtown area after dark	1	2	3	4	5	6
In Farmington's parks during the day	1	2	3	4	5	6
In Farmington's parks after dark	1	2	3	4	5	6

7. During the past twelve months, were you or anyone in your household the victim of any crime?

- ☐ No → Go to question #9 ☐ Yes → Go to question #8 ☐ Don't know

8. If yes, was this crime (these crimes) reported to the police?

- ☐ No ☐ Yes ☐ Don't know

9. In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Farmington?

	<u>Never</u>	<u>Once or twice</u>	<u>3 to 12 times</u>	<u>13 to 26 times</u>	<u>More than 26 times</u>
Used Farmington public libraries or their services	1	2	3	4	5
Used Farmington recreation centers	1	2	3	4	5
Participated in a recreation program or activity	1	2	3	4	5
Visited a neighborhood or City park	1	2	3	4	5
Attended a meeting of local elected officials or other local public meeting	1	2	3	4	5
Volunteered your time to some group/activity in Farmington	1	2	3	4	5
Read Farmington Newsletter	1	2	3	4	5
Used the Internet for anything	1	2	3	4	5
Used the Internet to conduct business with Farmington	1	2	3	4	5
Purchased an item over the Internet	1	2	3	4	5
Walked or used a Farmington trail	1	2	3	4	5

10. How do you rate the quality of each of the following services in Farmington?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Police services.....	1	2	3	4	5
Fire services	1	2	3	4	5
Ambulance/emergency medical services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Bus/transit services.....	1	2	3	4	5
Storm drainage	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Range/variety of recreation programs and classes	1	2	3	4	5
Accessibility of parks	1	2	3	4	5
Accessibility of recreation centers/facilities	1	2	3	4	5
Appearance/maintenance of parks.....	1	2	3	4	5
Appearance of recreation centers/facilities	1	2	3	4	5
Land use, planning and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc)	1	2	3	4	5
Animal control	1	2	3	4	5
Economic development	1	2	3	4	5
Services to seniors	1	2	3	4	5
Services to youth	1	2	3	4	5
Public library services	1	2	3	4	5
Variety of library materials	1	2	3	4	5
Public information services	1	2	3	4	5
Public schools.....	1	2	3	4	5
Cable television	1	2	3	4	5
Walkable community trails.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Farmington	1	2	3	4	5
The Federal Government	1	2	3	4	5
The State Government	1	2	3	4	5

12. Have you had any in-person or phone contact with an employee of the City of Farmington within the last 12 months (including police, receptionists, planners or any others)?

☐ No → Go to question #14 ☐ Yes → Go to question #13

13. What was your impression of employees of the City of Farmington in your most recent contact? (Rate each characteristic below.)

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Knowledge	1	2	3	4	5
Responsiveness.....	1	2	3	4	5
Courtesy	1	2	3	4	5
Overall impression	1	2	3	4	5

14. Please rate the following statements by circling the number that most clearly represents your opinion:

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Don't know
I receive good value for the City of Farmington taxes I pay	1	2	3	4	5	6
I am pleased with the overall direction that the City of Farmington is taking	1	2	3	4	5	6
The City of Farmington government welcomes citizen involvement	1	2	3	4	5	6
The City of Farmington government listens to citizens....	1	2	3	4	5	6

15. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

- ☐ Very positive
 ☐ Somewhat positive
 ☐ Neutral
 ☐ Somewhat negative
 ☐ Very negative

16. Please check the response that comes closest to your opinion for each of the following questions:

- a. To increase public safety and reduce erosion, the City is considering restricting motorized vehicle access (not pedestrian access) on the Weber Basin Aqueduct Road/fire break road across Farmington's entire east bench. Only abutting property owners and public agency personnel will have access. ATV and motorcycle use between Farmington and Davis creek channels will still be permitted. To what extent do you support or oppose the City taking this action?**
- ☐ Strongly support
☐ Somewhat support
☐ Strongly oppose
☐ Somewhat oppose
☐ Don't know
- b. Currently the City does not provide full-time fire and ambulance coverage. To what extent would you support or oppose a property tax increase of 3% (\$50 on a \$250,000 home) to expand fire coverage from 108 hours per week to 160 hours per week (which is 24 hours a day, 7 days a week)?**
- ☐ Strongly support
☐ Somewhat support
☐ Strongly oppose
☐ Somewhat oppose
☐ Don't know
- c. To what extent would you support or oppose the City amending its Transportation Master Plan to accommodate UDOT's proposal to preserve a 300-foot corridor along the D&RG track in west Farmington for a future Legacy Parkway connection through western Davis and Weber Counties?**
- ☐ Strongly support
☐ Somewhat support
☐ Strongly oppose
☐ Somewhat oppose
☐ Don't know
- d. Please indicate up to two things you think the City should do to maintain and preserve its character:**

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

17. Do you live within the City limits of the City of Farmington?

- ☐ No ☐ Yes

18. Are you currently employed?

- ☐ No → Go to question #19
☐ Yes → Go to question #18a

18a. What one method of transportation do you usually use (for the longest distance of your commute) to travel to work?

- ☐ Motorized vehicle (e.g. car, truck, van, motorcycle, etc...)
☐ Bus or other public transportation
☐ Walk
☐ Work at home
☐ Other

18b. If you checked the motorized vehicle (e.g. car, truck, van, motorcycle, etc.) box in 18a, do other people (adults or children) usually ride with you to or from work?

- ☐ No ☐ Yes

19. How many years have you lived in Farmington?

- ☐ Less than 2 years ☐ 11-20 years
☐ 2-5 years ☐ More than 20 years
☐ 6-10 years

20. Which best describes the building you live in?

- ☐ One family house detached from any other houses
☐ House attached to one or more houses (e.g., a duplex or townhome)
☐ Building with two or more apartments or condominiums
☐ Mobile home
☐ Other

21. Is this house, apartment, or mobile home...

- ☐ Rented for cash or occupied without cash payment?
☐ Owned by you or someone in this house with a mortgage or free and clear?

22. Do any children 12 or under live in your household?

- ☐ No ☐ Yes

23. Do any teenagers aged between 13 and 17 live in your household?

- ☐ No ☐ Yes

24. Are you or any other members of your household aged 65 or older?

- ☐ No ☐ Yes

25. Does any member of your household have a physical handicap or is anyone disabled?

- ☐ No ☐ Yes

26. What is the highest degree or level of school you have completed? (mark one box)

- ☐ 12th Grade or less, no diploma
☐ High school diploma
☐ Some college, no degree
☐ Associate's degree (e.g. AA, AS)
☐ Bachelor's degree (e.g. BA, AB, BS)
☐ Graduate degree or professional degree

27. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- ☐ Less than \$24,999
☐ \$25,000 to \$49,999
☐ \$50,000 to \$99,999
☐ \$100,000 or more

28. Are you Spanish/Hispanic/Latino?

- ☐ No ☐ Yes

29. What is your race? (Mark one or more races to indicate what race you consider yourself to be)

- ☐ American Indian or Alaskan native
☐ Asian or Pacific Islander
☐ Black, African American
☐ White/Caucasian
☐ Other

30. In which category is your age?

- ☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

31. What is your sex?

- ☐ Female ☐ Male

32. Are you registered to vote in your jurisdiction?

- ☐ No ☐ Yes ☐ Don't know

33. Did you vote in the last election?

- ☐ No ☐ Yes ☐ Don't know

34. Are you likely to vote in the next election?

- ☐ No ☐ Yes ☐ Don't know

**Thank you for completing this survey. Please return the completed survey in the postage paid envelope to:
National Research Center, Inc., 3005 30th St., Boulder, CO 80301**



HISTORIC BEGINNINGS • 1847

Farmington City
P.O. Box 160
130 North Main
Farmington, UT 84025

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94

